

Health E Link

Health-E-Link affords you the ability to communicate with your physician's office when it is convenient for you. It is a secure, web-based (internet) system developed by Riverside Health System to aid in your healthcare by connecting you electronically with your physician's practice and your electronic medical record.

What can I do with Health-E-Link?

- ◆ Schedule routine appointments
- ◆ Request prescription renewals
- ◆ Ask a simple follow up question (medical or billing)
- ◆ Request a referral
- ◆ View your demographic information
- ◆ View your medication list
- ◆ View scheduled appointments and referrals
- ◆ Providers may use Health-E-Link to communicate information specific to you and your care (lab results, diagnostic test results, and responses to follow up questions, etc.)

Patient Privacy & Confidentiality

Health-E-Link uses a HIPAA compliant, nationally certified secure server that is housed at Riverside Health System. In order to protect your privacy the information in Health-E-Link is not transmitted directly to your e-mail account. When information is available for you in Health-E-Link a notice will be sent to your e-mail account, or you may log on to Health-E-Link directly.

How to Get Connected

- ◆ All you need is a computer and an Internet connection.
- ◆ You must register in person at your physician's office.
- ◆ We are pleased to afford you this service at no cost.



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Improving Health & Saving Lives